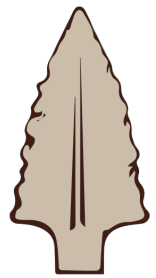


THE ESTATES AT ARROWHEAD



Published monthly for The Estates at Arrowhead Homeowners Association by Neighborhood News, Inc.

Spring 2024

Yard of the Month

Hello Neighbors! It's that time again, Spring is here! It's time for us all to start looking at our lawns, flower beds, and over-all lawn grooming. With this in mind, please meet our latest Yard Of The Month winners. In October last year, there were quite a few lawns that looked really good but one yard stood out to us and they won. With our December newsletter showing off all of our Christmas home decorations, we did NOT want our winners to go unnoticed. So with Spring time here, please meet Jeff and Becky Knight at 1418 Arrow Hill. Jeff and Becky have are one of our veteran long time neighbor who purchased their home in 1995. When I asked them if they ever won yard of the month, they said no. Wow, I was shocked that in all these years, they were not noticed. Good work Jeff and Becky.

More about our winners from Becky's perspective:

We bought our house in 1995 after returning to San Antonio after having spent the previous 10 years in Houston. Jeff had previously lived in north SA during his high school years and both of us wanted to return and escape hectic Houston to raise our family. Stone Oak was a relatively new area that was naturally very beautiful with the pretty hills and trees. At the time Stone Oak Parkway only had a 4 way stop at the Huebner intersection where the gas station was and is, otherwise it was clear sailing down to 1604.

More about the Knights:

Jeff moved to San Antonio in 1978 and attended Churchill high school and graduated in 1981. Becky is from Urbana, Illinois. They both graduated from UT Austin and went to work at Exxon in Houston where they met through mutual acquaintances who happened to be from rival, Texas A&M. Jeff received a Computer Science degree and Becky received an Engineering Management degree from UT, and both went to work for Exxon in Houston. They met and were married there in 1987 and bought their first and only other home in the Bear Creek area of west Houston. Becky stayed at home for about 10 years to raise their young children. After moving back to SA in 1995, Jeff worked for USAA for about 7 years, Citibank for 17 years as a project manager, and retired in 2021. Becky works as an office manager in a CPA office and does some bookkeeping for a small Environmental Engineering firm, and moved from a full time to a part time basis in 2022.

Jeff and Becky have three children - Haley (31), Austin (29), and Wendy (28) and 2 granddaughters. Their children all went to Stone Oak elementary, Bush MS, and Reagan HS. Some of the activities they did were cub/boy scouts, Reagan band, Knight's Cross swim team, and Reagan sports. Austin

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For any HOA related property concerns, fees, etc, please contact:
Steven Brown - Neighborhood Association Management (210) 942-5944
P.O. Box 591970, San Antonio, TX 78259 • nbhdam.com

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Important Phone Numbers

- To report damaged or blocked streets/sidewalks, potholes, loose dogs, dead animals in the road, code issues, or if you need general information regarding City of San Antonio related matters, please always call 311
- To contact SAPD for non-emergency related matters, call 210-207-7273; for emergencies call 911
- For SAWS related emergencies, call 210-704-7297
- For CPS/electricity related emergencies, call 800-870-1006

KEEP SOAPS & LEAKS OUT OF OUR RIVERS & CREEKS

We need our vehicles for work and recreation - maintaining them is important. It's also important to maintain our waterways by preventing automotive fluids and chemicals from polluting them!

Regularly inspect your vehicle and home driveway or parking space for any signs of an oil or fluid leak. If a leak spill is found, apply sawdust or cat litter over the spill to absorb the fluid and then sweep up the material. NEVER hose leaked fluid out into the street!



Use a professional oil change or mechanic shop for auto maintenance whenever possible. If changing motor oil or working on an engine at home, drain any used oil or auto fluids into a reuseable, sealable container and properly dispose of it at the City of San Antonio's Household Hazardous Waste (HHW) Drop-Off Center or at a local recycling center.



When washing your vehicle at home, park it on your front lawn or grassy property instead of on your driveway - grass can help catch soapy runoff before it flows down the street and into storm drains. Use a paid car wash facility whenever possible - these have special ground drains installed which capture and recycle water runoff.



Seal and store any unused motor oil, automotive fluids and cleaning products in dry, safe household areas according to manufacturer directions.



DON'T GET FINED: Illicit dumping or spilling of motor oil and other household hazardous waste chemical products in streets, storm drains, drainage ditches and other City-owned rights-of-way is against the law (San Antonio City Ordinances (Section 34-702, Prohibited discharges into the MS4, and Section 34-704, Placing household hazardous wastes into the MS4).



KEEP YOUR LAWN GREEN AND YOUR RIVER CLEAN

Our lawns require lots of care and maintenance to look their best. Our rivers and creeks require the same to remain clean and safe for all.



At The Store



- Purchase lawn fertilizers, herbicides, and pesticides only in the amounts you need so that they're used up faster and require less storage.
- Consider purchasing products that are labeled "non-toxic", "organic" or "earth friendly".



On Your Lawn



- Apply fertilizers, herbicides, and pesticides according to directions on the label. Never overuse lawn products as excess amounts can get washed into the streets and down the storm drains when it rains.
- Always check the weather forecast before using lawn products - if rainfall is predicted, wait to use them 2-3 days after wet weather has passed.



Yard Trimming/ Leaf Blowing/Landscaping



- When trimming your lawn or pruning your trees and plants, be sure to properly bag and dispose of all loose clippings. Avoid blowing, sweeping or hosing into the street where they can enter storm drains.
- **REMEMBER:** illicit dumping of grass/leaf clippings into streets is against the law (San Antonio City Ordinance Section 34-703, Placing brush cuttings, clippings and/or rubbish into the MS4). Don't get fined!
- When landscaping always cover up piles of dirt, soil, and mulch with a tarp or other durable material to prevent rain or wind from sending it into streets and down storm drains.



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still lives with them and works at Altex. Their older daughter, Haley, and granddaughters live in San Antonio, and younger daughter, Wendy, lives in Grapevine, TX with her husband Logan. They are expecting our third granddaughter in early February. Yay!!

Becky says:

Stone Oak is naturally beautiful place with a lot of nice neighborhoods and is in close proximity to our church, Parkhills Baptist, with which we are very involved. Jeff's dad and sister live nearby in the Rogers Ranch subdivision of San Antonio. Really, the only downside we can think of is the traffic in the area which was greatly alleviated with the completion of Hardy Oak down to 1604 and the 281 North freeway. One of these days, 1604 will be completed. Being big sports fans, we had Texas Longhorn football season tickets for over 30 years. We fly our flag from time to time. Whenever the Longhorns are having a good season we'll put out a homemade Christmas sign on the front of our house that says "Hook'em Holidays". During one of the early years we lived here, the people across the street who were from Wisconsin or Michigan or somewhere way up north asked us why we had a fishing sign:) - they didn't understand what Hook'em meant. We enjoy the Christmas season and love the lights that many of our neighbors put out at Christmas. Every November we put up our own lights on the house, wrap the trees and bushes, put up a few yard decorations, etc. It's like an annual clockwork. It's hard to believe we've been here for 28 Christmases.

We were one of the first houses on Arrow Hill, toward the top of the hill. When we moved in, you had to get to our house from the top of Arrow Hill from Crescent Oaks as it wasn't completed yet down to Stone Oak parkway. One of our neighbors has been here over 20 years, but all the rest have changed over several times. We saw all the schools built and they were all relatively new when our children attended them. We back up to the greenway and we unfortunately saw all the pretty trees and land cleared for what is now the Mt. Arrowhead subdivision - but that's the progress we have to live with. We used to have to drive farther to the grocery store, library, to find a restaurant, or take the kids to a park. Now all of this stuff is much closer and everything is busier.

We've trick or treated every year and love the participation from the neighborhood.

What an amazing story. Thank you Jeff and Becky for sharing all this with us. It's like a time machine that we all got to travel back in time a bit.

For all of you out there, we will start crusing around again and look for well groomed yards.

All the best,

Yard of the Month Committee

New Project? Now reach our full listing of vetted and reliable service providers ONLINE

NeighborsWeb.com
Online Business Directory



Yes, the businesses that you have come to know and love in your newsletter are now available in our NEW Online Service Directory.




Better Business Bureau REPORT

Keep Your Cool: Trustworthy AC Repair Tips

By Jason Meza

Regional Director - San Antonio

Slowly but surely, that famous Texas heat is returning and will be back in triple digits. It's important to be prepared in case you begin experiencing problems with your air conditioning unit or just need a preventative maintenance check.

According to energy.gov, furnaces and air conditioners need their filters cleaned and changed every couple of months. A dirty filter can also increase energy costs and damage equipment. Maintaining your home's heating and cooling systems can improve the overall air quality of your home, cut energy costs and help alleviate allergies.

If your AC needs a bit of work or isn't cooling properly, annual spring maintenance can help improve efficiency and prolong the life of your unit. In 2019, Better Business Bureau (BBB) received 2,800+ complaints regarding HVAC contractors nationwide. These complaints can range up to \$1,500 in financial loss and common issues deal with billing, the quality of workmanship or lack of proper permits.

As a homeowner, you should also always be on the lookout for red flags of unreliable businesses. BBB warns against these signs for untrustworthy AC Contractors or any other home improvement services:

- **Start with research.** Visit bbb.org to see a business's profile and check their complaint history and customer reviews. BBB Request-A-Quote is a tool allowing you to get fast quotes from accredited businesses. Ask for referrals from trusted people.
- **Verify licenses.** Often, low rated businesses in this industry don't have the proper licenses to do repair or installation work. Verify with Texas Department of Licensing and Regulation (TDLR.texas.gov/LicenseSearch) that they have updated licenses matching the business name.
- **Avoid high pressure tactics.** Typically, they might try this by offering you a great deal and saying its only good right then. In most cases, if a deal is good one day, it will be good the next. Be especially careful with door-to-door solicitors who might not be working with legitimate businesses.
- **Get everything in writing.** Another common complaint is warranty issues. Getting everything in writing can help your case if you find yourself in this situation. Get up to 3 estimates and make payment using reliable methods such as check or credit card.
- **Asks for a large upfront payment.** A typical payment schedule should follow the "Rule of Thirds." The first payment is given when signing the contract and helps pay for materials, the second payment when work begins, and the final payment when the job is finished, and you are satisfied with the quality of work.
- To find a trustworthy AC Repair company, file a complaint or leave a positive review, visit bbb.org.



The Estates at Arrowhead Homeowners Association
 c/o Neighborhood Association Management, LLC
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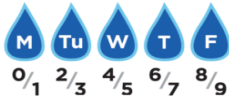


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Published and distributed by: **Neighborhood News, Inc.**
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