

Natural Gas

...Use It Safely



Natural Gas is a colorless, odorless and clean, abundant gas found deep beneath the earth's surface.

It is delivered to more than 60 million customers through 300,000 miles of underground pipelines. Even if you don't use Natural Gas, you may have a pipeline near your home or business.

RECOGNIZE A SUSPECTED LEAK

USE YOUR SENSES!



SIGHT – dense fog, mist or white cloud, discolored vegetation, bubbling in water or blowing in dust.



SMELL – distinctive gaseous odor is added to natural gas to make it easier to detect.



SOUND – hissing, whistling or roaring noise.

IF YOU SUSPECT A LEAK DO NOT

- ▶ Touch, breathe in or make contact with the leak.
- ▶ Use anything that might create a spark (light a match, turn on or off light switches, use cell or home phones).
- ▶ Extinguish any fire.
- ▶ Operate any valves.

ALWAYS

- ▶ Call 911 to notify police and fire department.
- ▶ Leave the home, building and/or area of the suspected leak.
- ▶ Call CPS Energy at 353-HELP (4357)
- ▶ Warn others to stay out of the area.

PIPELINE MARKERS

- 🔥 Pipeline markers are used to help in the identification of underground pipelines.
- 🔥 They are found where a pipeline intersects a street, highway or railway.
- 🔥 Markers provide limited information such as approximate location of the pipeline, products transported across the line, name of the natural gas operator and their emergency phone number.

ENSURE YOUR SAFETY

- 🔥 Before you begin any excavation activity such as planting a tree, installing landscaping, building a fence or installing a pool, Texas Law requires you to call the One-Call Notification Center at 811.
- 🔥 Natural gas operators will mark the location of their lines at no cost to you.
- 🔥 The leading cause of damage to buried pipelines is due to failure to call and obtain the pipelines' exact location. Damage to pipelines may cause a leak.

If you suspect unauthorized activity either in or near a CPS Energy facility, call 353-HELP (4357).



For more tips on using Natural Gas safely, visit cpsenergy.com/safety



**Know what's below.
Call before you dig.**